



duke-energy.com  
800.544.6900

## Billing summary

Previous amount due	\$ 54.23
Payment received Mar 14	– 54.23
Current electric charges	58.16
Taxes	1.74
<b>Total amount due Apr 26</b>	<b>\$ 59.90</b>

## Your usage snapshot



Current Month	Apr 2017	12-Month Usage	Average Monthly Usage
Electric	682	690	7,127
12-Month usage based on most recent history			

### Current usage for meter number 999999999

Actual reading on Apr 3	11255
Previous reading on Mar 2	– 10573
Energy used	682 kWh

Please return this portion with your payment. Thank you for your business.



P.O. Box 70516  
Charlotte NC 28272-0516

Account number 999 999 999

**CANCELLED**

000549 0000024295



October 2, 2025

**KENTUCKY PUBLIC  
SERVICE COMMISSION**

09880389 0 9752709 1 0000011588 6 0000011588



Sally Sample  
P.O. Box ABC  
Alexandria KY 41001-0214

## Your Energy Bill



Thank you for your on-time payment.

Your current delivery rate with Duke Energy is *Residential Service (RS)*.

For a complete listing of all Kentucky residential rates and riders, visit [duke-energy.com/home/billing/rates](http://duke-energy.com/home/billing/rates).



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

**Mail your payment at least 7 days before the due date** or pay instantly at [duke-energy.com/billing](http://duke-energy.com/billing).  
Late payments are subject to a 5% late charge.

### Amount due

**\$ 59.90**  
by Apr 26

After Apr 26, the amount due  
will increase to \$62.81.

To help others with a contribution  
to WinterCare, add here.

\$ \_\_\_\_\_ Amount enclosed

P.O. Box 1326  
Charlotte, NC 28201-1326

**KENTUCKY**

**PUBLIC SERVICE COMMISSION**

**Kent A. Chandler**  
Executive Director

EFFECTIVE

**5/1/2020**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



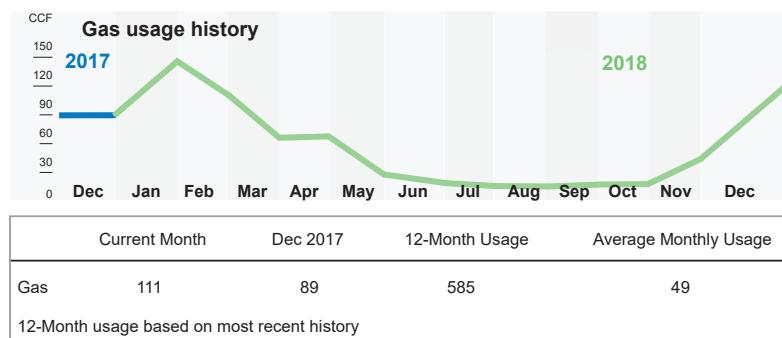


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## Billing summary

Previous amount due	\$ 93.40
Payment received Nov 26	- 93.40
Current electric charges	50.31
Current gas charges	105.22
Taxes	4.67
<b>Total amount due Jan 4</b>	<b>\$ 160.20</b>

## Your usage snapshot



Please return this portion with your payment. Thank you for your business.



P.O. Box 1326  
Charlotte NC 28201-1326

Account number 999 999 999

000549 0000024295



**Sally Sample**  
123 Mount Olive Rd  
Florence KY 41042-3141

09880389 0 9752709 1 0000011588 6

## Your Energy Bill

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(N)  
(N)  
Service address (N)  
123 Mount Olive Rd (N)  
For service Nov 9 – Dec 12 (N)  
Florence KY 41042 33 days (N)  
(N)  
(N)

Account number 999 999 999 (N)  
(N)

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Mail your payment at least 7 days before the due date or pay instantly at [duke-energy.com/billing](http://duke-energy.com/billing).  
Late payments are subject to a 5% late charge.

### Amount due

**\$ 160.20**  
on Jan 4

After Jan 4, the amount due will increase to \$167.98.

To help others with a contribution to WinterCare, add here.

\$ \_\_\_\_\_ Amount enclosed

P.O. Box 1326  
Charlotte, NC 28201-1326

**KENTUCKY**

**PUBLIC SERVICE COMMISSION**

Ken A. Chandler  
Executive Director

0000011588

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*Ken A. Chandler*  
EFFECTIVE  
**5/1/2020**



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Account number 999 999 999 (N)  
(N)

## We're here for you

### Report an emergency

Electric/Gas outage	<a href="http://duke-energy.com/outages">duke-energy.com/outages</a>
Call	Electric
	Gas

### Convenient ways to pay your bill

Online	<a href="http://duke-energy.com/billing">duke-energy.com/billing</a>
Automatically from your bank account	<a href="http://duke-energy.com/autodraft">duke-energy.com/autodraft</a>
Speedpay (fee applies)	800.544.6900
By mail	P.O. Box 1326 Charlotte, NC 28201-1326

### Help managing your account

Register for free paperless billing	<a href="http://duke-energy.com/paperless">duke-energy.com/paperless</a>
Update your account information	<a href="http://duke-energy.com/my-account">duke-energy.com/my-account</a>
Mobile website	<a href="http://duke-energy.com/my-account">duke-energy.com/my-account</a>

### Correspond with Duke Energy

P.O. Box 1326  
Charlotte, NC 28201

### Contact Duke Energy

Online	<a href="http://duke-energy.com">duke-energy.com</a>
Call (8 a.m. to 5 p.m.)	800.544.6900
For hearing impaired TDD/TTY	800.750.7500

### Request the condensed or detailed bill format

Online	<a href="http://duke-energy.com/xxxx">duke-energy.com/xxxx</a>
Call (8 a.m. to 5 p.m.)	800.544.6900

### Important to know

#### Your next meter reading: Jan 15

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

#### Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$75 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

#### When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

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Account number 999 999 999 (N)

## Your usage snapshot - continued

### Current electric usage for meter number 999999999

Actual reading on Dec 12	6323
Previous reading on Nov 9	- 5850
473 kWh	



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

### Current gas usage for meter number 999999999

Actual reading on Dec 12	253
Previous reading on Nov 9	- 142
Energy used	111 CCF



One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

## Billing details – Electric

### Duke Energy delivery

Monthly service charge	\$11.10
Energy charge 473 kWh @ \$0.07165000	33.89
<i>Riders</i>	
Electric DSM rider 473 kWh @ \$0.00303500	1.44
Rider PSM 473 kWh @ - \$0.00140700	- 0.05
Electric fuel adjustment 473 kWh @ \$0.00085100	0.40
Rider ESM	3.53
<b>Current electric charges</b>	<b>\$50.31</b>

Your current rate is Residential Service (RS).

Riders are costs to cover investments in improving the energy infrastructure or other additional expenses.

For a complete listing of all Kentucky residential rates and riders, visit duke-energy.com/home/billing/rates.

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## Billing details – Gas

### Duke Energy delivery

Monthly service charge	\$16.10
Service delivery 111 CCF @ \$0.37213000	41.31
DSM rider 111 CCF @ - \$0.04085600	- 4.54
Gas cost recovery 111 CCF @ \$0.49970000	55.47
Service replacement rider	1.80
Tax cuts job act rider 111 CCF @ - \$0.04430000	- 4.92
<b>Current gas charges</b>	<b>\$105.22</b>

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky residential rates and riders, visit duke-energy.com/home/billing/rates.

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## Billing details – Taxes

### Explanation of taxes

Rate increase for school tax	4.67
<b>Total taxes</b>	<b>\$4.67</b>

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(N) Account number 999 999 999 (N)

(N) (N)

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